



Information for Students

When will my course start?

Courses are scheduled to commence from Monday the 30th August. Our Curriculum and Health and Safety teams have worked closely to carry out a detailed risk assessment of the campus to ensure we have implemented the safest and most effective method of delivering courses during the coming academic year.

How will my course be delivered?

We have put health and safety precautions in place across our campus facilities to prepare for safely welcoming students in the new term. For the beginning of academic session 2021/22, we will be implementing a blended approach to teaching and learning, delivering practical classes onsite in smaller groups and academic classes remotely where appropriate.

When will I receive my course timetable?

Timetables have been prepared for all courses and will be available to download with our online enrolment documents. Your course timetable shows face-to-face on campus and online teaching and delivery of course units from the beginning of term. Due to the ongoing situation there may be some changes made to timetables in accordance with the Scottish Government Coronavirus (COVID-19) guidance to ensure the safest possible delivery throughout the term.

My course requires practical classes, how will they be delivered?

Classes which require students to be on campus have been prioritised. We have put health and safety precautions in place across our campus facilities to prepare for safely welcoming students in the new term.

What will be expected of me when I return to campus?

Prior to returning to campus all students will be asked to complete a personal health questionnaire. The questionnaire is very straightforward and will be used to ensure we have considered all control measures to keep you safe when you return to campus.

To support students returning to campus after shielding or where they have a vulnerability to COVID-19, we will carry out an individual risk assessment in line with the Scottish Government guidance. These individuals will be asked to take extra care in observing social distancing, hygiene measures and will be helped to study from home where practical.

The college will encourage students to complete lateral flow tests twice a week (Monday's and Thursday's) to help ensure no one comes on campus who may be infected. Lateral flow tests are free and can be obtained via: <https://test-for-coronavirus.service.gov.uk/order-lateral-flow-kits/login-choice>

Students who develop either of the following COVID-19 symptoms or live in a household with someone who has COVID-19 symptoms, should follow government guidance, not come to the premises and self-isolate.

These symptoms include:

- a high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- a new, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- a loss or change to your sense of smell or taste – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

The individual should stay at home for 10 days and arrange to be tested. If the individual has received both vaccinations (and has completed their two-week incubation) and has received a negative PCR test, they will be allowed to return from isolation early.

Students will be required to wear face coverings in all communal areas of the campus including classrooms. The college recognises the Hidden Disabilities Sunflower Face Covering Exempt Card and supports individuals who cannot wear a face covering due to underlying health problems. If you have any concerns, please contact Student Services: studentservices@riversidemusiccollege.ac.uk

Upon arrival to the campus students must undertake a temperature check. If the individual has a temperature of 37.8C or more, they will be asked to leave the campus, self-isolate and arrange a test in accordance with government guidance.

Students will be encouraged to wash or sanitise their hands when arriving on the premises, as well as before handling or eating food, or after blowing noses, coughing or sneezing, using shared equipment or going to the toilet. Signage will be provided throughout the premises to remind students of this requirement.

Students will be encouraged to practise social distancing with their colleagues while on the premises. Due to the practical nature of our classes, there will be occasions where you cannot maintain the required social distancing with your lecturer. All steps will be taken to minimise this interaction by using screens and planning the tasks to avoid face to face and skin to skin contact. When you must work within 1m of the lecturer we will require you to wear a face covering and the lecturer will wear a face shield and face covering.

Enhanced cleaning protocols have been introduced along with new mechanical ventilation systems in the appropriate areas of the campus for the new academic

term. Visible and prominent COVID-19 signage and distance markers will be displayed around the reception area, toilets, and any other areas of high footfall/ places where students are likely to queue. Such areas shall be clearly marked with appropriate distancing markers, and where possible, encourage one-way flow with marked entrances and exits.

Computer and Wi-Fi access to enable study at home.

You are required to have access to WI-FI and a computer, tablet or mobile device to assist with completion of your course studies. Please inform Student Services if this becomes an issue.

What about funding support?

If you have applied for funding for your course, this will start from course commencement and continue as normal as you progress through the course. Our Student Services team are available to discuss funding support needs for next term.

I have an additional support need and/or a disability. How can I find out about support available?

If you indicated an additional support need and/or a disability on your application form, a member of our Learning Support Team will discuss this with you. We will arrange an appointment with our ASN Officer to complete a pre-needs assessment providing a little more information on what your additional support need and/ or disability means for you and how this may impact your learning. We will then draw up a personal learner support plan to include recommendations of reasonable adjustments for teaching, learning and assessment.

If you do not think you indicated an additional support need and/or a disability on your application form, are unsure, or would just like a chat, please email us at studentservices@riversidemusiccollege.ac.uk or call 0141 644 5571.

If I have classes on campus, I will need to use public transport to get there – will this be safe?

Government guidance covers how to travel safely to and from campus and includes information on sustainable travel options. You should follow government guidance at all times when using public transport.

What will the college do if someone who has been on campus tests positive for COVID-19?

We need everyone to play their part to ensure they do not come to campus with symptoms. If someone develops symptoms while on campus, we have robust procedures developed to safely remove the individual from the campus in a way that will reduce the spread of the virus. Some areas may have to be isolated to allow us

to implement our enhanced cleaning protocols. We will only reopen the area when it is safe to do so.

If the college suspects an outbreak of COVID-19 on the campus, we will take the necessary steps in line with local NHS board Health Protection Team (HPT) advice to ensure the safety of our students and staff.

Will practical equipment be provided and how will you ensure it is clean?

We will continue to provide access to equipment however we ask that students provide their own headphones, USB drives and musical accessories, i.e., instruments, cables, drumsticks, plectrums, microphone pop shields etc to reduce the risk of cross contamination.

To support our enhanced cleaning protocols students will be asked to clean down all shared equipment pre and post use and not to share personal items with peers.

I'm anxious about the thought of starting my course, what should I do?

Please be reassured that the college's main priority is the health, safety and wellbeing of all of our students. Our Curriculum and Health and Safety teams have been working over the summer to ensure we are able to safely deliver courses to all of our students.

We understand that it is an anxious time for everybody but we are here to support you. If you would like to speak to someone, please email: studentservices@riversidemusiccollege.ac.uk.

I am an international student and have questions about how the current situation may impact my travel/ visa/ living arrangements/ studies, what should I do?

Please contact Student Services: studentservices@riversidemusiccollege.ac.uk.

What do I need to do before I start my course?

Please continue to check the college's website and social media channels for updates on how we are preparing to welcome our students for the new term.

If you have any questions, please email: studentservices@riversidemusiccollege.ac.uk.

Please note: The information in these FAQs is subject to change and will be updated regularly in line with Scottish Government Guidance.

Useful Websites

- [Scottish Government website](#).

- [Scottish Qualifications Authority \(SQA\).](#)
- [Student Awards Agency Scotland \(SAAS\).](#)
- [NHS Inform Scotland.](#)